

Important ordering information

Or: how to order a drink and align your expectations with ours.

1. Choose a drink from the **menu**

This will help you to select a drink that is available rather than one that is not.

2. Understand the small **size** of the drink

All our cups are small. Even the larger of the two. Please understand their actual size before making your order. 6oz is 170ml and 8oz is 227ml. Examples are available to view upon request.

3. Consider if the drink offers you **value**

First look at the price, the size of the drink, the type of coffee and the method by which it is being served. Use these individual pieces of information to form a holistic view on whether you are purchasing something commensurate to your expectations.

4. Decide if you want to add **sugar**

If you don't want to stand at the counter stirring sachets of sugar with a wooden stick, please state your requirements when ordering.

5. Order **well considered** choice (or don't)

Now you have completed steps 1-4 you should be ready to make a rational choice based on informed consent (capacity is assumed). Alternatively you can decide not to order and go somewhere else.

